

Dt.: 16<sup>th</sup> December, 2025

To,  
Corporate Filing,  
Bombay Stock Exchange Limited,  
P J Towers, Fort,  
Mumbai

**Ref: Scrip Code – 506543**

**Subject: Newspaper Publication special window for re-lodgement of transfer requests of physical shares**

Dear Sir/Madam,

Please find enclosed herewith a copy of newspaper publication, for intimation of special window has been opened for re-lodgement of transfer deeds which were lodged prior to the deadline of April 01, 2019, and rejected/returned/not attended to due to deficiency in the documents/process/or otherwise in accordance with SEBI circular no. SEBI/HO/MIRSD/MIRSD-PoD/P/CIR/2025/97 dated 2nd July, 2025, published in Western Times, English language newspaper (having Nationwide Circulation) and Gujarati language newspaper, (Regional language newspaper) at Vadodara, Gujarat on 16<sup>th</sup> December, 2025.

This is for your information and records.

Thanking you,

For M. P. Agro Industries Limited

CS Ishita Kapure  
Compliance Officer



Encl.: As Above







India's EV sales could reach 22 million units by 2035: Report

New Delhi, Dec 15 (IANS) Electric vehicle (EV) sales in India could reach 22 million units by 2035, with EV penetration crossing 50 per cent across most vehicle segments, a report said on Monday. This growth will be supported by favourable demand dynamics, strengthening supply chains, and progressive regulatory drivers positioning India firmly on the path to a cleaner, more sustainable future. KPMG India, in its report, highlighted that India can transform potential supply chain risks into opportunities for leadership in sustainable mobility. With demand for critical raw materials such as lithium, nickel, cobalt, and rare earth elements set to rise sharply, one of the big four global professional services networks noted that India should think of strategies for building resilience and

competitiveness in the nation's EV ecosystem. EVs use six times more minerals than conventional vehicles, hence demand for lithium, nickel, cobalt and rare earths has exponential growth potential amid a surge in global EV adoption. According to the report, over 70 per cent of global refining capacity for critical minerals is concentrated in a few geographies, creating geopolitical and trade risks. Meanwhile, exploration of reserves in states such as Jammu and Kashmir (J&K), coupled with domestic processing and recycling initiatives, can reduce import dependence. R&D for alternative chemicals, can turn out to be critical steps. "India's EV ambitions hinge not just on manufacturing capacity but on securing the raw material backbone.

India logs record 270 deals worth \$11.4 billion in Nov: Report

New Delhi, Dec 15 (IANS) India's deal activity hit a record high in November 2025, with a total of 270 transactions worth \$11.4 billion, including IPOs and qualified institutional placements, a new report said on Monday. This marks the highest monthly transaction count ever recorded, underlining strong investor confidence in the country's economic outlook despite a slowdown in large-ticket deals, according to Grant Thornton Bharat's latest Dealtracker report. The report said private market activity remained robust, with 252 deals valued at \$6.7 billion during the month. Overall deal volumes rose 24 per cent compared to October, even as deal values fell 32 per cent, as per the report. Mergers and acquisitions played a key role in driving volumes. November saw 99 M&A



transactions dominated the space, accounting for 85 per cent of all M&A deals. Outbound deals also picked up to 11 per cent, pointing to continued global expansion plans by Indian companies. Manufacturing, pharmaceuticals and energy remained core focus areas, while hospitality, real estate and aerospace saw renewed interest. Private

equity activity was another major highlight, with 153 deals worth \$5.5 billion, marking the strongest monthly PE value since June 2022. Large investments boosted overall values, including Brookfield India REIT's \$1.49 billion investment in Arliga Ecoworld Business Parks and TPG Rise Climate's \$1 billion bet on HyperVault AI Data Centre. Banking and financial services, real estate, and IT and IT-enabled services together contributed more than 80 per cent of the total PE value, even as smaller deals below \$50 million made up over three-fourths of total volumes. Public market fundraising remained healthy during the month, though IPO activity moderated after a strong October. Eleven IPOs together raised \$3.7 billion, while

seven QIPs mobilised \$1.1 billion, keeping institutional participation steady. In total, public market fundraising crossed \$4.8 billion, led by companies in retail, banking, automotive and education, the report said. Sector-wise, retail and consumer companies led deal volumes with 47 transactions worth \$341 million. Banking and financial services dominated in terms of value, with \$1.6 billion across 37 deals. Real estate saw a sharp jump in value to \$1.6 billion, driven largely by the Brookfield-Arliga transaction. IT and ITES deals surged in value to \$1.4 billion following the HyperVault fundraise, while pharma, healthcare and biotech recorded strong growth with 24 deals worth \$469 million, the report said. --I

CHANGE OF NAME

I have changed my old name from **ANSARI ATIULLAH MUKHTAR** to new name **ATIULLAH MUKTARHUSEN ANSARI**  
Add. 16, Navapura, Jafar Row House, Vatva, Ahmedabad-382440 3866

CHANGE OF NAME

I have changed my old name from **DEDRANI POOJA RAKESHKUMAR** to new name **POOJABEN RAKESHKUMAR SHAH**  
Add. 50/104, Anandnagar, Bh. Seta Petrol Pump, Satellite, Ahmedabad-380015 3868A

CHANGE OF NAME

I have changed my old name from **JEET TUSHARKUMAR SHAH** to new name **JEET SHAH**  
Add. F-301, Prathna Greens Flat, Sargasan Cross Road, Uvrsad Gandhinagar-382422 P201

E-AUCTION NOTICE

**FIRE AFFECTED APPROX. 11,580 KG OF MS SCRAP (HEAVY & LIGHT), APPROX. 355 KG OF FFF & APPROX. 11,900 KG OF STOCKS**  
Interested Buyers are invited to participate in the e-Auction for the disposal of "Fire Affected Approx. 11,580 Kg of MS Scrap (Heavy & Light), Approx. 355 Kg of FFF & Approx. 11,900 Kg of Stocks" on "Per Kg" basis. The subject salvage will be sold on "As is Where is", "Whatever There Is" and "No Complaint" Basis and belongs to **M/s. Shree JJ Foam Industries**. The subject materials can be inspected at 1418/2, GIDC Estate, Waghdia, Vadodara - 391760, between **16-12-25 to 18-12-25 between 10 AM to 5 PM** on working days only. Kindly contact **Mr. Bhavesh R. Shah at 9490925165** for inspection.  
**E-AUCTION WILL BE HELD ON 19-12-25**  
Kindly contact **Mr. Atul Halarnkar at 7738164069** to obtain the form containing terms & conditions of e-Auction or download from website **https://www.sealthedeal.co.in/**.  
**Auctioneers: Seal The Deal** having registered office at Fifth Floor, Office No. 2, Kings Mall, District Centre, Rohini Sector 10, New Delhi, Delhi-110085.  
**LAST DATE OF SUBMISSION OF FORM & EMD DEMAND DRAFT IS 18-12-25**

**ANKLESHWAR NAGARPALIKA**  
**TENDER NOTICE**  
**(FOURTH ATTEMPT)**  
Ankleshwar Nagarpalika intends to invite interested parties/firms for Hiring of service provider for User Charges Collection from Vendor (Hawkers) Zones and Enforcement of Penalties as per municipal bye laws for violating the rules and regulations Gujarat. Interested parties may download the RFP document from 18/12/2025 to 26/12/2025 up to 17:00 hrs and submit their applications through e-tendering on **tender.nprocure.com** by 26/12/2025 up to 17:00 hrs. are well as u can see tender on website **www.statetenders.gujarat.gov.in** Bidder have to submit hard copy at the address mentioned in the RFP document by 31/12/2025 Upto 18:00 hrs.  
Keshavlal M.Koladiya Chief Officer Nilesbbhai R.Patel Chairman Lalitaben B.Rajpurohit President  
**Ankleshwar Nagarpalika, Ankleshwar**  
INF/BCH/640/2025

**Tender Notice-7 Year: 2025-26**  
**Tender ID No.252840 (2nd Attempt)**  
**DISTRICT WATER AND SANITATION UNIT**  
**Surendranagar-363 001.**  
Tender is invited thorough E-Tendering by the Unit Manager, District Water and Sanitation Unit, Surendranagar, Jal Bhavan, Ground Floor, near New Circuit House, Surendranagar-363001 Phone No.9978440750 On behalf of Gram Panchayat Under "15<sup>th</sup> Finance Commission" Programme From the contractors to bid process for works of villages of Surendranagar district.  
No. Name of Work  
1 Tender For Constructing R.C.C.Sump (Capacity 2.0 Lakh Lit.) At: Asundrali taluka-Muli, Dist:S.nagar.  
2 Tender For Constructing R.C.C.Sump (Capacity 2.0 Lakh Lit.) At: Limli taluka-Muli, Dist:S.nagar.  
3 Tender For Constructing R.C.C.Sump (Capacity 2.0 Lakh Lit.) At: Saria taluka-Muli, Dist:S.nagar.  
4 Tender For Constructing E.s.r. 80,000 Lit. Capacity (as per Type Design Of Wasmo) at:-Raysangpar taluka: Muli, Dist:S.nagar.  
Tender documents can be seen, downloaded and submitted on the website **https://www.nprocure.com** Above Tender Last date of submission of Tender Document is Dt.02/01/2026 to 18:00 Hours and Physical submission of tender is Dt. 09/01/2026 up to 15:00 hours, Tender Document submitted by Reg.A.D./Speed post/Hand Deliver Accepted. Any additional information of the tender will be available at the above-mentioned office. All right are reserved to reject any or all tenders without assigning any reasons thereof. any amendment regarding this tender will be shown/published only on the website only.  
For any query related to the village water supply scheme, contact on toll-free no.1916.  
**माहिती/सुरेन्द्रनगर/४०६/२५-२६**

**Gujarat State Police Housing Corporation Ltd.**  
B/h. Lokayukt Bhavan, "CHH" Road, Sector 10/B, Gandhinagar 382 010, CIN: U45201GJ1988SGC011453 EMAIL: ee-gspnc-raj@gujarat.gov.in  
**TENDER NOTICE- 18 OF (2025-26)**  
The Executive Engineer, Gujarat State Police Housing Corporation Ltd, Near Block No. 15, Race course Ring Road, Rajkot 360 001 Phone / Fax no: (0281) 2449944 invites Tenders in electronic tendering system details may be seen at e-procurement portal website: **https://tender.nprocure.com, www.gspnc.gujarat.gov.in** and information department website **www.statetenders.gujarat.gov.in** and also in the office of the undersigned during the office hours. For any queries or inquiry you may contact to head office contact No. (079) 23256800 to 23256806 or the office of the undersigned during the office hours. Tenders date as under.  
Sr.No. Date of online starting of Tenders Closing Date of online submission Tenders Physical Documents (EMD, Tender Fee, Affidavit Bond) Submission Date and Address  
1 to 15 16/12/25 05/01/26 12/01/2026 Executive Engineer, Gujarat State Police Housing Corporation Ltd. Near Block No.15, Race course Ring Road, Rajkot. 360 001  
Pre-bid Place, Date and Time for Sr.No1 to 15 Works Rajkot Division Office Date: 22/12/25 on 12.00 o'clock  
**Sd/- I/c.Executive Engineer**  
**PHC/EE/Tender/1409/2025 Date: 15/12/2025**  
**माहिती/राज/१४३४/२५-२६**

JSW MG Motor India Launches the All-New Hector – A Striking Fusion of Elevated

Gurugram, JSW MG Motor India today announced the launch of the All-New MG Hector, marking a significant step forward in bold design, unrivalled comfort, pioneering technology and dynamic driving experience in the SUV segment. The All-New Hector features a striking exterior with a new front and rear bumper design, an all-new grille design, new alloy wheels, and offers two new colours - Celadon Blue and Pearl White. The interiors sport Dual Tone Ice Grey Theme in the 5-seater trim and Dual Tone Urban Tan for the 6 and 7-seater trims, creating a more premium and inviting cabin ambience. The All-New MG Hector range comes at a starting price



of INR 11.99 lakh (Ex-Showroom) for limited units only. The All-New MG Hector features the new Aura Hex Grille, a bold hexagonal structure that symbolises strength and precision. Adding to its confident road presence are the newly designed Aura Sculpt Bumpers at the front and rear, shaped to deliver a muscular, assertive stance from every angle. The SUV also sports the dynamic Aura Bolt Alloy Wheels, strong and expressive alloys designed to convey power even at standstill. Two contemporary new exterior colours,

Celadon Blue and Pearl White, further elevate its modern design appeal, making The All-New Hector more stylish and attention-grabbing than ever. The plush interiors of the All-New MG Hector will now offer two new colour themes- Dual Tone Urban Tan for the 6 and 7-seater variants, inspired by modern urban aesthetics to create a warm, upscale, and inviting ambience, and Dual Tone Ice Grey for the 5-seater variant, featuring a sleek black-and- grey palette that delivers a refined and tech-forward environment.

**CHANGE OF NAME**  
I have changed my old name from **SWETA TEJALKUMAR SHAH** to new name **SHWETA SHAH**  
Add. B-3, Harish Apartment-2, Shantivan Paldi, Ahmedabad 3867

**CHANGE OF NAME**  
I have changed my old name from **NAJMUNESA KHATUN SK JALAL UDDIN** to new name **NAJMU NISHA VASIMAKRAM SHAIKH**  
Add. D/3, Rahil Flats, Opp Gayakwad Haveli, Raikhad, Ahmedabad-380001 3868

**CHANGE OF NAME**  
I **MOHSIN MOHAMMAD RAFIQ KUCHAMANWALA** have changed my child old name from **MAHENOOR MOHSINBHAI KUCHAMANWALA** to new name **MAHENOOR MOHSIN KUCHAMANWALA**  
Add. 303, Khan Flat, Nr. Bhoot Ni Ambli Astodia, Ahmedabad-380001 3869

**CHANGE OF NAME**  
I **MOHSIN MOHAMMAD RAFIQ KUCHAMANWALA** have changed my child old name from **MOHAMMED SAQLAIN MOHSIN KUCHAMANWALA** to new name **MOHAMMADS AQLAIN MOHSIN KUCHAMANWALA**  
Add. 303, Khan Flat, Nr. Bhoot Ni Ambli Astodia, Ahmedabad-380001 3869A

**CHANGE OF NAME**  
I have changed my old name from **DHARA PARAGBHAI PATEL** to new name **DHARA PARAG PATEL**  
Add. A-37, Ramhariharikrupa Society, Ambalal Park, Thaltej, Ahmedabad 3863

**CHANGE OF NAME**  
I have changed my old name from **UDAIPURWALA MO. TOKHIR KHALILAHMED** to new name **UDAIPURWALA MOHAMMED TOKHIR KHALILAHMED**  
Add. 15/-C, Shakti Society Danilimda, Ahmedabad-380028 3864

**CHANGE OF NAME**  
I have changed my old name from **JUBER HAJIMAHAMMAD** to new name **JUBER HAJIMAHAMMAD KAKUWALA**  
Add. 4076, Motovas, Nadiyawa, Gollimda Jamalpur, Ahmedabad 3865

**Gujarat Secondary and Higher Secondary Education Board, Gandhinagar**  
**Gujarat Common Entrance Test-2026**  
**Press Note** **GUJCET- 2026**  
As per Resolution of the Education Department: PRCH-102012-142-S, dated-19/11/2016 for getting admission in Degree Engineering and diploma/Degree Pharmacy Gujarat Entrance Test-(GUJCET) is held by Gujarat Secondary & Higher Secondary Education Board, Gandhinagar for Group-A, Group-B and Group-AB Students of HSC Science stream. The Information booklet of Gujarat Common Entrance Test (GUJCET-2026) and instructions for student's **ONLINE** registration will be placed on the website **www.gesb.org**  
The application form for GUJCET-2026 examination can be filled up **ONLINE** at the board website **www.gseb.org** and **gujcet.gesb.org** from **16-12-2025 to 30-12-2025**.  
GUJCET Examination fee **Rs.350/-** can be paid **ONLINE** thorough **SBlePay System (Credit Card, Debit Card, Net Banking)** or from any **SBI Brnach** of the country through **SBlePay Option of "SBI Branch Payment"** After paying the fee, the complete application form has to be filled compulsorily.  
Sd/ (R.R.VYAS) Secretary  
Gujarat Secondary and Higher Secondary Education Board, Gandhinagar  
Date-15-12-2025 Place-Gandhinagar  
**माहिती/२०२५/२०२५-२५**

**GUJARAT MARITIME BOARD**  
**ONLINE TENDER NOTICE No.-25-2025-26**  
On Behalf of Chairman, Gujarat Maritime Board, Executive Engineer (Civil), Procurement Cell, Sagar Bhavan, Sector 10/A, "Chh Road", Opp.Air Force, Gandhinagar-382010. Phone No (079-23238011) invites on-line tenders for the Following work.  
Brief Scope of the Works  
1.Cleaning Sweeping collecting and disposal if Municipal Waste at Ship Recycling Yard Along Sosiyjo  
2.Recarpeting of Port Road from Harbour Marine Police to NH Road at Port Okha.  
1.Estimated cost  
2.Tender Fee- Rs  
3. EMD Amount  
4.Class of Registration  
5.Time Limit  
1.Rs.98,40,457.00/-  
2.Rs. 2832,00/-  
3.Rs. 1,16,200/-  
4.NGO or safai Kamdar Sahkari Mandali Both Registered in Bhavnagar District or Udyog Aadhar Firm  
5. 12 (Twelve) Months incl.Monsson  
1.Rs.2,20,69,277.40/-  
2.Rs. 4248/-  
3.Rs.2,60,500/-  
4.B Clss & Special Cat-III (Road) and above in public works department of Government of Gujarat  
5.04 (Four) Month Incl. Monsoon  
**Schedule of tendering**  
Period of uploading, downloading & submission of online tender For Sr.No.1: From Dt.16-12-2025 12:00 hrs to Dt.30-12-2025 up to 18:00 hrs  
For Sr.No.2: From Dt.16-12-2025 12:00 hrs to Dt.05-01-2026 up to 18:00 hrs.  
Date of physical submission of Tender fee, EMD and other documents through R.P.A/D.Speed Post only up to 18:00 hrs at the Office the Executive Engineer (Civil), Procurement Cell, Sagar Bhavan, Sector 10/A, "Chh Road", Opp.Air Force, Gandhinagar-382010  
Online opening of Tender For Sr.No.1: Dt.07-01-2026 at 12:00 Hrs. (If possible)  
For Sr.No.2 : Dt. 13-01-2026 at 12:00 Hrs. (If possible)  
Details of the works shall be available on **www.statetenders.com, www.gmbprocure.com, www.gmbports.org** and notice board. For further clarification please contact Executive Engineer (Civil), Procurement Cell, Sagar Bhavan, Sector 10/A, "Chh Road", Opp.Air Force, Gandhinagar-382010, Phone No (079-23238011) INF/2091/2025-26

**Gujarat Urban Development Company Limited**  
(Govt. of Gujarat Undertaking )  
Karmayogi Bhavan, Block No.1, B1 Wing, Ground Floor, Sector-10/A, Gandhinagar.  
Telefax : 079-23246126, 27.28: CIN:U75140GJ1999SGC036051  
Email:contact-gudc@gujarat.gov.in Website **www.gudc.gujarat.gov.in**  
**E-Tendering Notice**  
**Ref No.GUDC/-TENDERING/Water Supply/2025/DPR**  
Gujarat Urban Development Company Ltd. invites online RFPs by e-tendering For "Empanelment of DPR Consultant for the work of Water supply/STP/Storm Water/Sewerage Project in ULBs of Gujarat under various scheme".  
Tender documents will be available on the website **https://tender.nprocure.com**, from 16/12/2025 All subsequent information, notification, changes and amendments would be posted only on the aforesaid website.  
**INF/2094/2025-26**

**GUJARAT WATER SUPPLY & SEWERAGE BOARD**  
**E-Tender Notice No.06/2025-26**  
**Tender id- 253211**  
Tender are invited through Two bid E-Tendering by the Executive Engineer, Public Health Mechanical Division, Bhavnagar for Drilling of 200 mm Dia. Boredrill by DTH+DR Combination Rig Complete at Various Villages of Amreli District. Tender document can be seen, downloaded and submitted on website **http://www.tender.nprocure.com** The Last date for submission for tender 11/08/2025 up to 18:00 hrs. & Phy.Submissio on date: 12/08/2025 up to 15:00 hrs. by RPAD/Speed Post Only. Any exemption certificate will not be accepted. And the office reserved the rights to cancel the tender on any stage without showing any reason. Contact GWSSB toll free help line No.1916 for any rural water related problem. All Amendments regarding this tender shall be published online only.  
**DDI/BVN/1191/25**

**M. P. AGRO INDUSTRIES LIMITED**  
Reg. Office Add: 924, Fortune Tower, Sayajigunj, Vadodara – 390005  
Website: www.mpagroindustries.in, Email: mpagroindustries@gmail.com,  
Phone No. +91-2653152583, CIN: L24123GJ1975SGC106981  
**Special Window for Re-lodgement of Transfer Requests of Physical Shares**  
SEBI vide Circular No. SEBI/HO/MRSD/MIRSD-PoD/P/CIR/2025/97 dated July 02, 2025, to facilitate ease of investing for investors and to secure the rights of investors in the securities which were purchased by them, it has decided to open a special window only for re-lodgement of transfer deeds, which were lodged prior to the deadline of April 01, 2019 and rejected/returned/not attended to due to deficiency in the documents/process/or otherwise, for a period of six months from July 07, 2025 till January 06, 2026. During this period, the securities that are re-lodged for transfer (including those requests that are pending with the listed company / RTA, as on date) shall be issued only in demat mode. Due process shall be followed for such transfer-cum-demat requests. Shareholders who wish to avail the opportunity are requested to contact the RTA of the Company, MUFG Intime India Private Limited (formerly known as: Link Intime India Pvt Ltd), "Geetakunj", 1, Bhakti Nagar Society, Behind ABS Tower, Old Padra Road, Vadodara – 390 015, Tel. No.: 0265 – 3566768, Email Id: vadodara@in.mpms.mufg.com

**[Under Rule 8(1) of Security Interest (Enforcement) Rules, 2002]**  
**POSSESSION NOTICE**  
**(FOR IMMOVABLE PROPERTY)**  
WHEREAS  
The undersigned being the Authorized Officer of **Shri Mahila Sewa Sahkari Bank Ltd.** under the Securitization and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002 and in exercise of powers conferred under section 13(2) read with rule 3 of the Security Interest (Enforcement) Rules, 2002 issued a demand notice on **28.08.2025** calling upon the Borrower(s)/Guarantor(s) **Mrs. Sharma Sejalben Lokeshkumar (Borrower)** and **Mr. Sharma Lokeshkumar Surendrabhai & Mr. Pankajbhai Bhagvandas Patel (Guarantors)**, borrower cum mortgagor under loan account no. **900014602000002** to repay the amount mentioned in the notice being **Rs. 26,82,254/- (Rupees Twenty Six lacs Eighty Two thousand Two hundred and Fifty four only)** and interest thereon within sixty days from the receipt of the said notice.  
The borrower(s)/ guarantor(s) having failed to repay the amount, notice is hereby given to the borrower(s)/ guarantor(s) and the public in general that the undersigned has taken **Symbolic/Physical** possession of the property described herein below in exercise of powers conferred under **section 13(4)** of the said Act read with rule 8 of the Security Interest (Enforcement) Rules, 2002 on this ..... Day of 15-12-2025.  
The borrower(s)/ guarantor(s) in particular and the public in general is hereby cautioned not to deal with the property and any dealings with the property will be subject to the charge of **Shri Mahila Sewa Sahkari Bank Ltd.** for an amount of Rs. 26,82,254/- under loan account no. 900014602000002 + future interest and other charges with effect from 28.08.2025.  
The borrower(s)/ guarantor(s) attention is invited to provisions of section 13(8) of the Act, in respect of time available, to redeem the secured assets.  
**DESCRIPTION OF IMMOVABLE PROPERTY**  
ALL THAT PIECE AND PARCEL OF THE PROPERTY CONSISTING OF HOUSE NO. 10, ANANDNAGAR SOCIETY, SAHKARI GIN, PLOT ADM. ABOUT 121.87 SQ MTRS AND SUPER STRUCTURE ADM. ABOUT 135 SQ MTRS CONSIST OF GROUND FLOOR AND FIRST FLOOR THEREOF OF NON-AGRICULTURE LAND BEARING BLOCK NO. 261, PAUKY SITUATED AND LYING AT GADHODA SIM OF HIMATNAGAR TALUKA IN THE REGISTRATION SUB DISTRICT OF HIMATNAGAR DISTRICT OF SABARKANTHA. PIN CODE-383001.  
Date: 15/12/2025 Place: Himatnagar Sd/- Shri Mahila Sewa Sahkari Bank Ltd.

tell us

We try and give you the best service possible. But for any reason, if you are not happy with our service or have any queries, please get in touch with us. We'll resolve it as soon as we can.

Vi Care

You can reach us on Vi Care, 24 hours a day, every day of the year and we'll be happy to help. For any complaints or service requests, please call our Customer Care Number 198 (toll-free). For queries on our products and services, please dial \*199# and for details on your account, call general information number 199 (toll-free) from your Vi mobile phone. You can also speak to our call centre executive for personal assistance. Download Vi App from Google Play Store or App Store for account related information, plans, bill payments & much more. Connect with us via WhatsApp on 9654297000 for updates on Vi account, best offers & more.

The process of deactivating VAS

You can easily deactivate any of your subscribed Value Added Services by IVR or SMS:  
• You can dial our toll-free number 155223. After the language selection, a list of all subscribed Value Added Services will be narrated with the option to deactivate.  
• Alternatively, you can SMS STOP to 155223. A list of all subscribed Value Added Services will be sent by SMS with a request to sms the desired option in return. The service shall be deactivated within 4 hours, with a confirmatory SMS.

Consumer information in event of Non-usage

• Prepaid customers under non-usage i.e. no incoming/outgoing voice or video call outgoing SMS, data usage for continuous period of 90 days and having balance of ₹20 or more, Vi will debit ₹20 and extend

the no usage period by 30 days under Automatic Number Retention Scheme (ANRS).

- The process will continue till the time balance is less than ₹20, post which the number shall be permanently disconnected.
- Customer can get the number reactivated within 15 days of disconnection by paying ₹20.
- Postpaid customers can keep their number in safe custody with nominal charge of ₹150/3 months.

Appeal to Appellate Authority

If you are not pleased with the Vi Care response, you can make an appeal to our Appellate Authority – Ms. Pallavi Dadachanji, Customer Service Head by registering at 198 (toll-free) / 9824012345 with our customer service agents and quoting the complaint number; or Email at [appellate.guj@vodafoneidea.com](mailto:appellate.guj@vodafoneidea.com), or post Ms. Pallavi Dadachanji, Vodafone Idea Limited, An Aditya Birla Group & Vodafone partnership, (CIN No: L32100GJ1996PLC030976), Vodafone Idea House, Corporate Road, Prahladnagar, Off S. G. Highway, Ahmedabad – 380015 within 30 days after resolution of your grievance.

Whenever you log a complaint, you will also get your docket number and the complaint resolution time through an SMS. For further information as well as terms and conditions, log on to [www.mvyl.in](http://www.mvyl.in)

**Registered office**  
Vodafone Idea Limited, Suman Tower, Plot no. 18, Sector 11, Gandhinagar – 382011, Gujarat. T: +91 79 6671 4000

Vi website-[www.mvyl.in](http://www.mvyl.in)  
9824012345

