



Redefining Business
Services

August 11, 2026

To: BSE Limited (BSE) Corporate Relationship Department Phiroze Jeejeebhoy Towers, 25th Floor, Dalal Street, Mumbai - 400001 BSE Scrip Code: 543996	To: National Stock Exchange of India Limited (NSE) Listing Department Exchange Plaza, 5th Floor, Plot No. C/1, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400051 NSE Code: UDS
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Dear Sir / Madam,

Sub: Intimation regarding Change in Designation and Appointment of Senior Management Personnel

Ref: Disclosure under Regulation 30 of SEBI (Listing Obligation and Disclosure Requirement) Regulation, 2015.

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby inform you that of the following changes in the Senior Management Personnel of the Company, effective August 12, 2026:

- Change in Role and Designation of Mr. Saravanan C.R from Chief Operating Officer (COO) to Chief Growth Officer (CGO).
- Appointment of Mr. Rajeev Bhardwaj as the Chief Operating Officer (COO) of the Company.

This organizational restructuring is to keep pace with the consolidation and transformation taking place in the IFM industry and create new opportunities for growth.

The details as required under 30 of SEBI Regulations read with SEBI Circular No. HO/49/14/14(7)2025-CFD-POD2/I/3762/2026 dated January 30, 2026, is given in Annexure – I & II to this letter.

Kindly take the same on your record.

Yours faithfully,

For Updater Services Limited

Sandhya Saravanan
Company Secretary and Compliance Officer
A66942

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CIN L74140TN2003PLC051955

Our Values: happy people | clear purpose | better everyday | do good | balance all

Annexure – I

Details under amended Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Change in Designation in Senior Management Personnel of the Company.

S. No	Particulars	Details
a)	Reason for change viz. appointment, reappointment, resignation, removal, death or otherwise	Change in Role and Designation of Mr. Saravanan C.R from Chief Operating Officer (COO) to Chief Growth Officer (CGO).
b)	Date of appointment / reappointment/ cessation (as applicable) & Term of appointment/ re-appointment	Pursuant to the recommendation of Nomination and Remuneration Committee, the Board of Directors vide circular resolution dated August 11, 2026, approved the Change in Designation of Mr. Saravanan C.R from Chief Operating Officer (COO) to Chief Growth Officer (CGO) with effect from August 12, 2026.
c)	Brief profile (in case of appointment)	Mr C.R. Saravanan has been associated with the Company since 2016. He was appointed as Director Business Operations in 2016. Further with effect from January 01, 2024, he was appointed as Chief Operating Officer of the Company. As the COO he has handled the pan India business operations. Mr. Saravanan has consistently displayed good leadership and exceptional dedication to UDS. His approach to operations management has yielded substantial improvements in productivity and cost efficiency. In his new role as the CGO, he will own new business, new logos, new verticals, new service lines, new markets, strategic partnerships, international expansion opportunities, bids and proposals, commercials and growth strategy. The CGO's primary mandate is to build the growth engine required to scale UDS into higher-margin, differentiated and future-ready business areas.
d)	Disclosure of relationships between directors (in case of appointment of a director)	Not Applicable
e)	Information as required under Circular No. LIST/COMP/14/2018-19 and NSE/CML/2018/02 dated June 20, 2018, issued by the BSE and NSE, respectively	Not Applicable

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Annexure – II

Details under amended Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Appointment of Chief Operating Officer of the Company.

S. No	Particulars	Details
a)	Reason for change viz. appointment, reappointment, resignation, removal, death or otherwise	Appointment of Mr. Rajeev Bhardwaj as the Chief Operating Officer (COO) of the Company.
b)	Date of appointment / reappointment/ cessation (as applicable) & Term of appointment/ re-appointment	Pursuant to the recommendation of Nomination and Remuneration Committee, the Board of Directors vide circular resolution dated August 11, 2026, approved the Appointment of Mr. Rajeev Bhardwaj as the Chief Operating Officer (COO) of the Company with effect from August 12, 2026.
c)	Brief profile (in case of appointment)	Mr. Rajeev Bhardwaj holds a Bachelor of Commerce (B.Com.) degree from the University of Calcutta and he is a seasoned business leader with over 38 years of rich and diverse experience in operations management, general management, business transitions, sales & marketing, and integrated facilities management across the telecom, retail, and facilities services sectors. He has held leadership positions with reputed organizations. He has extensive experience in leading large-scale Pan-India operations, driving operational excellence, business growth, profitability, and customer satisfaction. His core areas of expertise include strategic planning, operational transformation, transition management, quality assurance, business continuity planning, P&L management, process optimization, and leadership of large multi-location teams. Prior to joining the Company, Mr. Bhardwaj served as Director – Operations (National Operational Head) at Compass India, where he was responsible for overseeing Pan-India operations, driving revenue and EBITDA targets, ensuring operational excellence, and leading regional operations and transition functions.
d)	Disclosure of relationships between directors (in case of appointment of a director)	Not Applicable
e)	Information as required under Circular No. LIST/COMP/14/2018-19 and NSE/CML/2018/02 dated June 20, 2018, issued by the BSE and NSE, respectively	Not Applicable

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